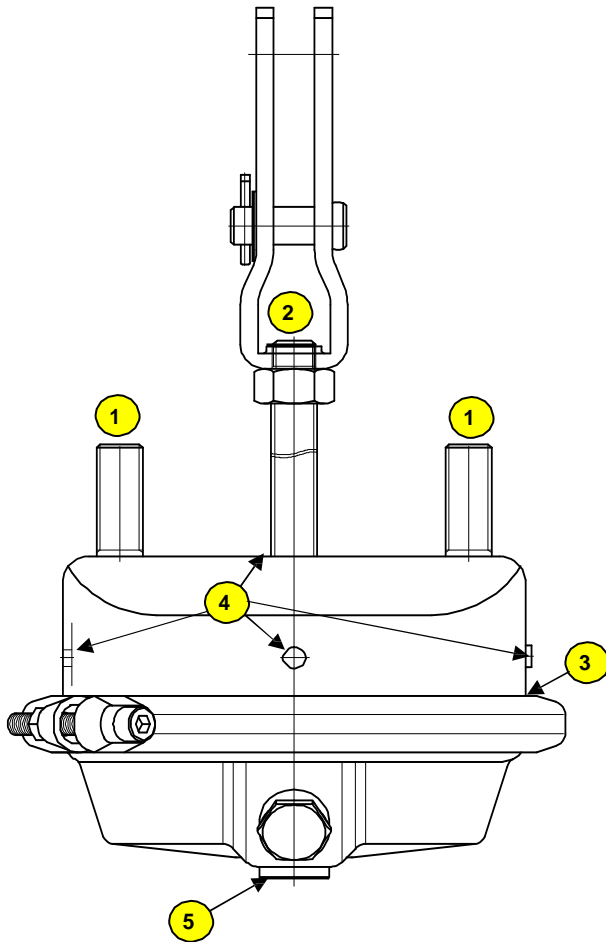




Warranty Report Form

MASTEN acceptance of claims for warranty credit or completion of Customer Non Conformance Reports requires this form is completed and attached to the claim or report.

** Exception is when MASTEN requests actuators supporting warranty claim is shipped to MASTEN expense or when Customer selects to ship MASTEN.



Required Information:
Customer:
Chamber P/N **:
Date Code **:
Problem Description :
Problem Location : (Reference drawing at left)
Bubbles or Broken Spring Found?
Any other problems detected?
** Part number and date code can be found on ID tag. If ID tag is missing, note 'ID tag is missing' on the form in the date code prompt.

If a large leak or any structural damage is evident, please pick number that corresponds to the area, and give a brief explanation of the problem

If the problem with the unit is more difficult to detect please use the methods below to help determine the mode of failure

If it appears the unit is leaking air from the service side, check numbers 3, 4, 5 using the following procedures :

1. Gage the parking chamber, and pressurize the service chamber to 8 bars.
2. Dribble or pour soapy solution around the suspected area and look for bubbles.

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